



Ashlia Dress Rental Terms & Conditions

1. Rental Period

The standard rental period is 3 days, starting from the day you collect or receive your item. Additional days can be arranged at an extra daily rate, subject to availability. Extensions must be agreed upon before the original return date.

2. Rental Fees and Deposits

Full payment is required at the time of booking. A refundable security deposit may be required for certain items. This will be refunded once the item is returned and inspected. Ashlia reserves the right to charge for any repair or replacement costs in the event of loss, damage, or late return.

3. Condition of Items

All dresses and accessories are carefully inspected and cleaned before each rental. Please inspect your item upon collection or delivery and report any marks or issues immediately.

4. Care and Responsibility

You are responsible for the item(s) from the time they leave Ashlia until they are returned. Normal wear is expected, but damage, staining, loss, or theft may result in additional charges. If an item is returned beyond repair, the full replacement cost will be charged.

5. Cleaning

Cleaning is included in your rental fee — please do not attempt to clean the item yourself. Any attempts to wash or alter an item may result in a repair or replacement fee.

6. Late Returns

Items must be returned by the agreed date. Late returns will incur a daily charge based on the additional day rate. If an item is not returned within 7 days and no contact is made, the full replacement value may be charged.

7. Cancellations & Refunds

Cancellations made more than 7 days before the rental start date may be eligible for a refund or credit. Cancellations within 7 days of the rental start date are non-refundable.

8. Liability

Ashlia is not responsible for any injury, allergic reaction, or issue arising from the use or wear of rental items.

Agreement & Signature

By signing below, you confirm that you have read, understood, and agree to abide by the Ashlia Dress Rental Terms & Conditions. You acknowledge that deposits may be required and that repair, daily rate, or replacement charges may apply if necessary.

Customer Name:	_____
Item(s) Rented:	_____
Rental Period:	_____
Deposit (if applicable):	_____
Customer Signature:	_____
Date:	_____
Ashlia Representative Signature:	_____
Date:	_____

info@ashlia.co.uk | www.ashlia.co.uk